



## Risk Assessment Matrix

Likelihood	Injury Outcome		Damage Outcome	Risk Level Scores		
5 Almost certain to	Death or Permanent Disability	5	Total destruction	10 – 25 High Risk		
4 Very likely	Hospitalisation	4	Significant damage			
3 Likely	Treatment by local doctor	3	Maintenance required before use can continue	7 – 9 Medium Risk		
2 Unlikely	First Aid treatment	2	Repairs completed without disruption			
1 Very unlikely	Discomfort	1	Slight scratches	1 – 6 Low Risk		
<b>Visitor Risk Assessment</b>						
People at risk: All staff, customers, visitors and contractors						
Hazards Identified	How it can be caused	Control Measures in place		Likelihood	Outcome	Risk Level
Slips, trips & falls	<ul style="list-style-type: none"> <li>- Uneven floor surfaces</li> <li>- Changes in floor surface</li> <li>- Steps</li> <li>- Falling from play equipment</li> <li>- Falling from vehicles</li> <li>- Running</li> <li>- Climbing on fences &amp; walls</li> </ul>	<ul style="list-style-type: none"> <li>- Changes in floor surface highlighted / painted</li> <li>- Edges of some steps painted white</li> <li>- Good lighting in all areas</li> <li>- Sensible footwear recommended – no heels</li> <li>- Safety surfaces under play equipment – play bark, rubber crumb, honeycomb matting</li> <li>- Seat belts &amp; roll bars fitted on barrel rides</li> <li>- Customers remain seated on tractor ride</li> <li>- Low roofs padded / marked</li> <li>- Signage used to identify wet floors</li> </ul>		3	2	6
Collision with vehicles	<ul style="list-style-type: none"> <li>- In the car park</li> <li>- Vehicles on site</li> <li>- Unloading / dropping off in inappropriate areas</li> <li>- Tractor &amp; barrel rides</li> </ul>	<ul style="list-style-type: none"> <li>- 8 metre, traffic free slope between exit door and car park</li> <li>- One way system in place in the car park</li> <li>- Drop off point at front entrance for coaches and taxis</li> <li>- Coach parking on the grass by the pond away from main traffic flow</li> <li>- No vehicles on the farm park during opening hours</li> </ul>		1	4	4



Hazards Identified	How it can be caused	Control Measures in place	Likelihood	Outcome	Risk Level
		<ul style="list-style-type: none"> <li>- Strict procedures for accounting for customers on tractor &amp; barrel rides</li> <li>- Tractor &amp; barrel rides operate in non-public areas behind closed gates.</li> <li>- Speed limits in place across the site</li> </ul>			
Lost children & separated families	<ul style="list-style-type: none"> <li>- Unsupervised children</li> <li>- Crowded areas</li> <li>- Children wandering off</li> <li>- Emergency situations</li> </ul>	<ul style="list-style-type: none"> <li>- Parents encouraged to write contact numbers on wristbands</li> <li>- Groups encouraged to have a way of identifying their members – uniform, high vis vests, coloured hats etc</li> <li>- Children to be supervised at all times with FT staff &amp; signage enforcing this</li> <li>- Staff on radio and procedures in place to reunite families</li> </ul>	3	1	4
Bacterial contamination	<ul style="list-style-type: none"> <li>- Poor hand hygiene</li> <li>- Eating in animal contact areas</li> <li>- Unsupervised children in animal contact areas</li> <li>- Contact with animal faeces</li> <li>- Customers not aware of the risk of contamination</li> <li>- Touching / feeding animals</li> </ul>	<ul style="list-style-type: none"> <li>- Hand wash facilities located around the site with signage about the importance of doing so before eating</li> <li>- Information on the risk to health available on the website, in the toilets, at hand wash stations and from staff during animal activities.</li> <li>- Cleaning and maintenance schedules in place to control the risk from bacteria</li> <li>- Animals not allowed to wander the park</li> <li>- Supervised animal handling sessions</li> <li>- Clearly separated animal contact and play areas</li> </ul>	2	4	8
Injuries from animal contact	<ul style="list-style-type: none"> <li>- Poor supervision of animal activities</li> <li>- Unsupervised children</li> <li>- Ignoring instruction &amp; warning signs on animal pens</li> <li>- Entering animal pens &amp; fields</li> </ul>	<ul style="list-style-type: none"> <li>- All staff fully trained in running animal handling sessions</li> <li>- Only good-natured animals used for handling sessions</li> <li>- Staff in the animal barn to supervise animals and customers</li> <li>- Animal fields double fenced to restrict access &amp; contact</li> <li>- 1<sup>st</sup> aiders available on site</li> </ul>	3	4	8



Hazards Identified	How it can be caused	Control Measures in place	Likelihood	Outcome	Risk Level
		- Children to be supervised by their responsible adults at all times			
General injuries	<ul style="list-style-type: none"> <li>- Burns from rope, slides, hot food</li> <li>- Scalds from hot drinks, hot water in taps</li> <li>- Splinters from fencing, wooden play equipment</li> <li>- Contact injuries from general play</li> <li>- Sand in the eyes</li> <li>- Collisions with other children – bumps &amp; bruises</li> </ul>	<ul style="list-style-type: none"> <li>- Long sleeved tops and trousers recommended for play equipment</li> <li>- Take away cups &amp; lids available for hot drinks</li> <li>- Hot water in taps thermostatically controlled to 35-45°C</li> <li>- Wood of play equipment treated to remove the risk of splinters</li> <li>- Some risk of injury inherent with all play</li> <li>- Rules of use displayed at specific play areas</li> <li>- Cleaning and maintenance schedules in place to identify and rectify potential hazards</li> <li>- Ice packs available for bumps &amp; bruises</li> <li>- 1<sup>st</sup> aid available on site</li> <li>- Accident reporting and monitoring in progress</li> </ul>	2	2	4
Weather conditions	<ul style="list-style-type: none"> <li>- Sunburn from hot weather</li> <li>- Wet clothing and footwear</li> <li>- Crowded indoor areas in wet weather</li> <li>- Cold wind</li> </ul>	<ul style="list-style-type: none"> <li>- Umbrellas available for picnic tables to give shade</li> <li>- Several buildings available with shade from sun / protection from rain</li> <li>- Picnic areas available under cover</li> <li>- Heated indoor areas available</li> <li>- Limited amount of spare clothing available</li> </ul>	2	1	2
Emergency situation	<ul style="list-style-type: none"> <li>- Separation from families &amp; belongings</li> <li>- Confusion as to where to go</li> </ul>	<ul style="list-style-type: none"> <li>- Full evacuation plan in place with staff trained in its implementation</li> <li>- Procedures in place for reuniting missing children and families</li> </ul>	2	3	6
Access for those with mobility issues	<ul style="list-style-type: none"> <li>- Pushchairs</li> <li>- Wheelchairs</li> <li>- Customers with medical conditions</li> </ul>	<ul style="list-style-type: none"> <li>- All areas accessible</li> <li>- Bridges on site can be bypassed</li> </ul>	2	1	2



Hazards Identified	How it can be caused	Control Measures in place	Likelihood	Outcome	Risk Level
Covid	<ul style="list-style-type: none"> <li>- Close contact with people you don't usually meet or have contact with</li> <li>-Transmission of the virus from person to person in crowded, poorly ventilated areas</li> </ul>	<ul style="list-style-type: none"> <li>- Customers encouraged to book tickets on line in advance to enable us to monitor numbers on site</li> <li>- Daily timetable devised to provide activities across the site at a variety of times</li> <li>- The majority of activities take place outdoors or in well ventilated areas.</li> <li>- Indoor areas are ventilated as much as possible</li> <li>- Customers are asked to comply with current guidance and to be considerate of others and wear face coverings in indoor areas.</li> <li>- Customers are asked not to visit if suffering from Covid symptoms or other virus like symptoms.</li> <li>- Additional cleaning of hand contact surfaces throughout the day</li> <li>- Hand sanitiser available around the site</li> </ul>	2	3	6

See also: The Industry Code of Practice preventing or controlling ill health from animal contact at visitor attractions advice to teachers and others who organise visits for children: